



Ronald
McDonald
Family
Room®

St. Louis Children’s Hospital Contacts

Contacts	Phone Number	Call when:
Operator & 2 nd Floor Info Desk:	(314) 454-6000	Will connect you to a specific department
Center for Families (CFF):	(314) 454-2350	Family is needing hospital resources
Child Life:	(314) 454-6178	
Environmental Services (EVS):	(314) 218-8265	Trash pickup, cleaning supplies, housekeeping
Facility Services:	(314) 454-2700	ONLY when Family Room Staff advises you
Interpreter Services	(314) 747-5682	
IT Service Desk:	(314) 362-4700	Technology difficulties – call when RMFR advises you
Linens:	(314) 454-2730 Ext. 3	Needing Towels or dirty towels are overflowing
NICU 5 th Floor Unit Secretary:	(314) 454-6037	To get ahold of a NICU Family/NICU Nurses
Public Safety & Shuttle:	(314) 362-0750	Lost badge, feeling unsafe, security escort
SLCH Volunteer Services:	(314) 454-6145	SLCH 3 rd Floor Volunteer Office
5 th Floor Ronald McDonald Family Room:	(314) 454-5321	
MEDICAL EMERGENCY:	(314) 454-8888	You or someone needs immediate medical attention
SECURITY EMERGENCY:	(314) 362-0911	You or someone needs immediate safety attention
FACILITIES EMERGENCY:	(314) 393-7784	Appliances are emergently malfunctioning

Ronald McDonald House Contacts

Courtney Fischer -	Manager, Family Room	(314) 400-4329	cfischer@rmhcstl.com
Courtney Bradshaw -	Family Room Program Coordinator	(314) 400-4365	cbradshaw@rmhcstl.com
Makayla Johnson -	Assistant Family Room Manager	(314) 400-4332	mjohnson@rmhcstl.com

On-Call Number: (314) 930-5292

*Call (do not text) this number if you need anything from RMFR staff