



Ronald
McDonald
Family
Room®

Mercy Children’s Hospital Contacts

Contacts	Extension	Call when:
Environmental Services (EVS):	16270	Trash pickup, cleaning supplies, housekeeping
Linens:	17750	Needing Towels or dirty towels are overflowing
Maintenance:	16147	ONLY when Family Room Staff advises you
Infection Control:	314-251-6332	Refill Virex Spray Bottles
Child Life Services:	15584	
Pastoral Services	16470	
Pediatric Social Worker:	16958	
Mercy Volunteer Services:	16180	Mercy Volunteer Services; Need help logging in hours
NICU/Yellow Tower (2 nd Floor):	16286	
NICU/Green Tower (2 nd Floor):	16450	
PICU (3 rd Floor):	16586	
PEDS (3 rd Floor):	15588	
Calling a Patient Room:	1-room number	Or 314-567-2+Patient’s Room #
Ronald McDonald Family Room	3 rd Floor	314-251-5353
Medical/Security EMERGENCY:	24911	Anyone with a medical emergency or need for immediate security
Public Safety (non-emergency):	16050	

Ronald McDonald House Contacts

Courtney Fischer - Manager, Family Room (314) 400-4329 cfischer@rmhcstl.com
 Courtney Bradshaw - Family Room Program Coordinator (314) 400-4365 cbradshaw@rmhcstl.com
 Makayla Johnson - Assistant Family Room Manager (314) 400-4332 mjohanson@rmhcstl.com

On-Call Number: (314) 930-5292

*Call (do not text) this number if you need anything from RMFR staff