



Ronald
McDonald
Family
Room®

Hello Volunteers!

Welcome to our new NICU Family Room space! We are so happy you are here to help serve the NICU families in our newly renovated space! Please take a look around if you have not already, and get yourself familiar with the areas we have to provide 😊

As with anything new, there will be kinks we will have to work through before we're where we need to be! So, a few things to note:

- We are waiting for IT to deliver our volunteer computer for you to use.
 - Once the computer is here, *then* we will start asking families to fill out the registration cards. Until then, they are fine to come and go. If you can, please mention to the families that they will have to register once we have our computer.
- The phone does not work right now. We are waiting for IT to fix that as well. Please utilize your cell phone if you can if you need to reach us on the on-call phone number.
- The storage room does not have a lock on it right now, but it will have one soon!
- There is a water and ice machine next to the coffee machine for all to use.
- We are waiting for our oven to be installed.
- You will more than likely see many Nurses/Staff come and check out the Family Room for the next few weeks! This is okay! Please welcome them in and encourage them to take a look. This room has gone under major renovations and so our Mercy friends are absolutely thrilled to have this room open and so inviting for our families!
- We do not have computers to offer to the families, but we do have a small 'office nook' for families to use their laptops with. 631
- The **Staff Only** closet behind you is for Mercy Staff use. It is an office for a Mercy Position they have not hired for. We will not use this room.
- There will be an 85" television screen installed on the wall to the right of the volunteer desk. This is for Mercy Nurses to use for educational purposes with the families in the room.
- *If* there are cookies/muffins/etc. in the closet or on the counter, these are to celebrate the new space with, and all families and staff are welcome to these!

9/26/2022