

SLCH Volunteer Dress Code

First impressions are very important.

Volunteers are seen by patients, families, and visitors as a part of St. Louis Children's Hospital Staff. Because of this, volunteers follow the employee dress code. A copy of the employee dress code is available in the Volunteer Services office.

Volunteer ID Badge

- Badges are to be worn above the waist.
- Badges may be worn on a lanyard or clipped to the shirt. Do not clip the badge on the tail of the shirt or shirt sleeve.
- Only wear your volunteer ID badge. Do not wear your student or work ID badge.

Shirts

Volunteer Services provides a volunteer shirt that must be worn when volunteering.

- Volunteer shirt options include a short sleeve T-shirt, short sleeve polo, or a long sleeve polo.
- Shirts can either be tucked in or worn over the waistband of pants. Stomachs and backs should be not seen.
- Additional shirts are available if your shirt becomes lost, stolen, tattered, or worn.

Pants

St. Louis Children's Hospital employees and volunteers may not wear denim or any type.

Pants must be worn at the natural waistline. They should be not low-rise. Pants should not have pictures or logos across the back (other than in the belt-loop area) or front. They should not be tight.

Sweatpants, spandex pants/leggings, or other exercise/athletic pants are not to be worn while volunteering. So patients and visitors do not confuse volunteer with clinical staff, volunteers are not allowed to wear scrub sets, scrub tops, or scrub jackets. Scrub pants are permitted to be worn with your volunteer shirt.

Capri pants are acceptable. However, shorts are not allowed on males or females, regardless of length. Skirts should be no shorter than knee length.

Please do not wear hats or caps.

Shoes

Shoes should be clean and comfortable. Athletic shoes are ideal to wear. Socks or stockings are required. Safety is an issue in all areas (including non-patient contact areas), closed toed shoes are required, do not wear sandals, thongs, or flip flops.

Personal Hygiene

Good personal hygiene is extremely important and is expected of all hospital staff and volunteers.

Please avoid use of strong perfumes, colognes, or scented hand lotions.

Please note St. Louis Children's Hospital is a tobacco-free campus. That means smoking and tobacco products are not permitted anyone on the hospital's premises. For the greater health and safety of the patients, volunteers must not smoke before or during their shift. Volunteer Services reserves the right to send any volunteer smelling of smoke and/or other tobacco products, home.

Piercings, Tattoos, and Hair Color

Volunteers are permitted to wear jewelry, display tattoos, and/or have hair color other than natural colors within the parameters listed below. Some factors that Volunteer Services will consider to determine whether jewelry, tattoos, or hair color may pose a conflict with the volunteer's job or work environment include:

- Personal safety of self or others
- Productivity or performance expectations
- Offensiveness to volunteers or staff, patients, families, or others in the workplace based on racial, sexual, religious, ethnic, or other characteristics or attributes of a sensitive or legally protected nature
- Patient family complaints
- Professional appearance

Hand Hygiene

Fingernails should be natural, short, and clean. Fingernail polish should be well maintained and free of chips. Due to the risk of bacteria and/or infection, artificial fingernails, extenders, acrylic wraps or nail art is not allowed in any patient contact area.

Reasonable Accommodation

St. Louis Children's Hospital recognizes the importance of individually held religious beliefs and will reasonably accommodate a volunteer's religious beliefs in terms of attire unless the accommodation creates an undue hardship. Accommodation of religious beliefs in terms of attire may be difficult in light of safety issues. Those requesting attire accommodation based on religious beliefs should contact the Volunteer Services office.